



Child and Youth Intervener

Hours: Full-Time, 37.5 hours per week

Location: Moncton, NB

Since 1981, Crossroads for Women has been empowering and assisting survivors of domestic violence and sexual assault by providing education, resources, emergency shelter, and crisis intervention 24/7 for South Eastern New Brunswick. Our Transition House welcomes more than 250 women and 115 children every year.

Duties & Responsibilities:

Programming, Intervention and Child Care:

- Participating in the design and implementation of workshops, and group activities for children and their mothers;
- Offering daily programming to children, ensuring programs are tailored to each child and youth's personal needs;
- Developing a safe, supportive, and comforting environment where children can learn and practice skills to alleviate stress, anxiety and create a sense of safety;
- Helping children express their feelings and identify appropriate responses, communicate, problem solve and cope;
- Assisting in the development of healthy boundaries and safety plans where appropriate;
- Providing positive interactions, crisis intervention, rapport and relationship building with children and mothers, supportive listening and practical assistance in consultation with other members of the team;
- Responding to emergency and crisis situations following appropriate procedures; ensures the safety and security of all staff and residents at all times; provides support to other staff in crisis situations;
- Providing child care when mothers have appointments, require self care, or when outreach has requested assistance.

Documentation Skills:

- Documenting according to current professional standards, maintaining appropriate documentation in case files and logs. Completing incident reports when required.
- Keeping statistics on children who were served by the program and on the programming offered.

Working with Outside Agencies:

- Assisting mothers and children in accessing and obtaining government/community programs and services, and navigating various systems (advocacy);
- Understanding legal responsibilities and moral imperative to report suspected child abuse to Child Protection Services.

Additional Responsibilities:

- Adhering to all Crossroads for Women's protocols and practices;
- Identifying, suggesting, and implementing creative and innovative improvements to services, policies and programming;
- Participating in staff meetings and professional development trainings as required;
- Must be adaptable to scheduling or any necessary changes;
- Supporting the team in carrying out its programming and in achieving its objectives;
- Ensuring that the mission and mandate of the organization are followed.

Qualifications:

- Post-secondary diploma/degree in social work, Child and Youth Work, Child and Youth Care or a degree/diploma in an unrelated discipline and 2 years professional experience working with youth at risk;
- Ability to critically analyze personal and systemic issues;
- Knowledge of transitional shelters, and other housing systems;
- Possesses relevant knowledge of community resources, and referral agencies;
- Excellent written and oral communication skills in both official languages;
- Strong organizational and administrative skills;
- Must have the ability to work flexible hours, including days, evenings, and weekends;
- Skills in Microsoft Word/Excel/Powerpoint, and G Suite.

Requirements:

- A criminal record & vulnerable sector check is a condition of employment;
- A social development check is a condition of employment;
- Must have a valid driver's license;
- First Aid/CPR certificate.

Working hours, term of position, and benefits:

- Full-time, 37.5 hours per week in a 24/7 environment;
- Medical/dental/vision benefits after 3-month probationary period;
- RRSP plan with employer contribution after one year of service;
- 3 weeks vacation;
- Access to the EAP program.

The position requires advanced competence in: Effective Interpersonal Communications; Teamwork and Collaboration, Ethics and Self-Management; Relationship Building and Partnering; Being Results Focused; Valuing Diversity and Social Inclusion.

Commitment to working in a socially inclusive environment responding with sensitivity and personal awareness to the diverse needs of the residents.

Please forward your resume and cover letter to Jennifer Wood, HR Generalist & Community Engagement Manager by Friday, May 27th, 2022, to: recruitment@crossroadsforwomen.ca